

**DYSLEXIA**  
**DYSGRAPHIA**  
**DYSPHASIA**  
**DYSPRAXIA**  
**DYSCALCULIA**

## HELPFUL WEBSITES

### LEARNING DISABILITIES

[www.ldaamerica.org/types-of-learning-disabilities/](http://www.ldaamerica.org/types-of-learning-disabilities/)

### DEPRESSION AND ANXIETY

[www.sadag.org](http://www.sadag.org)

## CONTACT DETAIL

### CONTACT CAMPUSES

Braamfontein: 011 403 2437

Cape Town: 021 425 2084

Durban: 031 301 5212

Pretoria CBD: 012 320 7270

Pretoria Sunnyside: 012 343 2504

### CONNECTED CAMPUSES

Bloemfontein: 051 101 0414

Pietermaritzburg: 033 101 0117

Polokwane: 015 295 4311

Nelson Mandela Bay: 041 101 1985

### ONLINE/DISTANCE

010 003 7049

### For free and confidential counselling services:

#### Bloemfontein:

[studentrelationsblm@rosebankcollege.co.za](mailto:studentrelationsblm@rosebankcollege.co.za)

#### Braamfontein:

[studentrelationsbrm@rosebankcollege.co.za](mailto:studentrelationsbrm@rosebankcollege.co.za)

#### Cape Town:

[studentrelationscpt@rosebankcollege.co.za](mailto:studentrelationscpt@rosebankcollege.co.za)

#### Durban:

[studentrelationsdbn@rosebankcollege.co.za](mailto:studentrelationsdbn@rosebankcollege.co.za)

#### Pretoria CBD:

[studentrelationspta@rosebankcollege.co.za](mailto:studentrelationspta@rosebankcollege.co.za)

#### Pretoria Sunnyside:

[studentrelationspss@rosebankcollege.co.za](mailto:studentrelationspss@rosebankcollege.co.za)

#### Pietermaritzburg:

[studentrelationspmb@rosebankcollege.co.za](mailto:studentrelationspmb@rosebankcollege.co.za)

#### Polokwane:

[studentrelationsplk@rosebankcollege.co.za](mailto:studentrelationsplk@rosebankcollege.co.za)

#### Nelson Mandela Bay:

[studentrelationsnmb@rosebankcollege.co.za](mailto:studentrelationsnmb@rosebankcollege.co.za)

#### Online:

[online@rosebankcollege.co.za](mailto:online@rosebankcollege.co.za)

[www.rosebankcollege.co.za](http://www.rosebankcollege.co.za)



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THE IIE IS  
INTERNATIONALLY  
ACCREDITED BY THE  
BRITISH ACCREDITATION  
COUNCIL



# NOT EVERY DISABILITY IS VISIBLE



ARE YOU FACED WITH CHALLENGES THAT  
NEGATIVELY IMPACT ON YOUR LEARNING?

IIE Rosebank College recognises that some students, by virtue of being differently abled, have special learning requirements or have a disability that may require holistic support to enable them to achieve their academic goals.



ROSEBANK  
COLLEGE



## HOLISTIC SUPPORT

At IIE Rosebank College, an educational brand of The Independent Institute of Education (The IIE), students with learning disabilities are offered holistic support that is classified into the following categories:

- **Academic Support:** The campus will, as much as possible, accommodate concessions for learning disabilities. Some of the concessions will also apply to your assessments. These concessions are granted depending on the learning difficulty, medical condition, or physical impairment in question.
- **Emotional Support:** Our Student Wellness Managers (SWMs) offer free and confidential counseling services to students face to face. To book a session, send an email to the SWM who supports your campus.
- **Library and IT Support:** Librarians and IT Technicians are able to assist with any technical concerns e.g. adjusting the font size and display functions in the library, computers/ cyber centre.



## DISABILITY IS NOT INABILITY

Learning barriers are not always physical or visible. For this reason, you may be experiencing a learning barrier without even realising it. Common barriers to learning include the following:

- **Learning disability:** e.g. dyslexia presents difficulties with accurate and/or poor spelling and decoding abilities.
- **Physical impairment:** any physical disability that impacts on the student's ability to meet the set academic requirements, e.g. hearing loss or abnormality that hinders the ability to write or type.
- **Mental illness:** e.g. anxiety disorder that makes it difficult for the student to complete an assessment within the set time.

### ASK YOURSELF THESE QUESTIONS

- Do I find it difficult to write/type?
- Do I feel overwhelmingly anxious about my life and studies?
- Do I find it difficult, for no apparent reason, to concentrate during lectures and assessments?

If you answered yes to any of these questions then it is advisable that you consult a specialist such as an Educational Psychologist, Psychiatrist or make use of the public services available (eg. Hospitals, clinics and other practitioners).

**It is important that you do not do a self-diagnosis.**

To find out more about specialists who can help you, please visit [www.findhelp.co.za/faq](http://www.findhelp.co.za/faq)

## FREQUENTLY ASKED QUESTIONS

**Q: Who do I approach when I need to apply for a special concession and how much will the application cost me?**

**A:** You can approach the following people depending on which campus you are at:

CAMPUS	PERSON TO SPEAK TO
Braamfontein	Head: Academic
Cape Town	
Durban	
Pretoria CBD	
Pretoria Sunnyside	
Bloemfontein	
Pietermaritzburg	
Polokwane	
Nelson Mandela Bay	Online Teaching and Learning Manager
Online/Distance	

IIE Rosebank College does not charge for the applications for special concessions; however, you might have to pay the health care professional who will conduct an assessment that is crucial in the application process.

**Q: Is there any concession for anxiety?**

**A:** Feeling anxious before and after a significant event (such as a speech, a class presentation, an assignment, a test or exam) is normal. However, if the anxiety affects your ability to function then it is advisable that you consult a psychologist/ psychiatrist so that they can make a relevant diagnosis.

**Q: What do I do if I was granted a special concession at school?**

**A:** A school concession letter can be submitted with your application for a special concession. However, in the absence of such a letter, you have to submit a completed health professional's report with your application.

**Q: What do I do if I have a chronic medical/psychological condition that will affect my studies?**

**A:** A chronic condition can either be persistent (occurs continuously, or, without change) or periodic (occurs repeatedly from time to time). In the case of a persistent condition, a special concession will be granted; however, if it is a periodic condition, a special concession might not be considered.